

Nextdoor for Public Agencies  
agency support@nextdoor.com

---

AUG 04, 2017 | 03:18PM PDT

Original message

**Marcelo** wrote:

To whom it may be concerned,

I was asked what a neighborhood can do when they have a specific person on Nextdoor who has chosen to use their Nextdoor account to push their personal platform. This individual is becoming annoying and potentially causing others to possibly stop using Nextdoor. I explained to the concerned citizen as an administrator I do not have the ability to remove people from participation.

Would you please let me know if there is a process by which residents can participate to remove an individual that is not necessarily concerned with safety and using their site as a personal platform.

Thank you for your consideration,

Marcelo A. Blanco, Lieutenant  
3/12 Nights Watch Commander  
mblanco@uplandpd.org  
(909) 946-7624 ext. 3341

---

**Marcelo Blanco**

**Subject:** Difficult Nextdoor participant

---

AUG 07, 2017 | 10:40AM PDT

**Gina** replied:

Hi Marcelo,

Thanks for reaching out.

If residents see someone violating the [Community Guidelines](#), they should [report any inappropriate messages](#), [report their account](#), or [contact their Leads](#) for support.

Leads are volunteer content moderators, and have the ability to remove inappropriate content from the newsfeed. Leads do not have the ability to limit or restrict someone's access to Nextdoor. However, Nextdoor Support may take this action after reviewing a reported member's activity on the site. It's important to note that since Nextdoor Support does not actively monitor neighborhood conversations, we rely on members to report abusive practices to us before we intervene.

I hope that this information helps. Please let me know if there's anything else I can help you with.

Sincerely,  
Gina

Nextdoor for Public Agencies  
agency support@nextdoor.com

**From:** REDACTED  
**To:** [Blanco, Marcelo](#)  
**Subject:** REMINDER  
**Date:** Thursday, August 3, 2017 7:03:12 PM

---

Lt. Blanco,

It was a pleasure meeting you at the community meeting last evening. I used to hate those meetings for the same reason I was reminded of last night...everyone wants to air their last 30 years of complaints about what hasn't been done about \_\_\_\_\_ (fill in space) and the subject at hand gets forgotten. I don't miss that very much. I envy YOU though!!! LOL!!

You requested that I send you a reminder email to contact "Nextdoor" regarding some folks using the website's commentary capability as a personal blog space. This is my reminder.

Take care, be safe and enjoy your RDO's.

RE  
DA  
REDACTED  
ED  
REDACTED  
REDACTEDREDA(REDACTED)  
REDACTED